

## **Class Registration, Fees and Cancellations**

### **Class Cancellations**

- Low Enrollment: A class may be cancelled due to low enrollment. The decision to cancel a class will be announced to registrants at least 48 hours before the class is scheduled to begin. Refunds will be provided to all registrants.
- Weather: If a class is cancelled due to weather, Rethos staff will communicate via email to the address provided at registration. Weather cancellations may happen up to two hours prior to the event. If a class is cancelled due to weather, a new date will be provided for the class and your registration will be transferred to that date. If you are unable to make the date of the rescheduled class, contact [info@rethos.org](mailto:info@rethos.org).
- Other Emergencies: On occasion, there may be surprises that require a class to be cancelled, such as a sick instructor. In this case, we'll follow the same protocol as weather cancellations.

### **Refunds**

If you are unable to attend a class you have registered for and would like to request a refund, all requests must be made at least 7 (seven) days prior to the event. If the cancellation request is received in this timeframe, Rethos will arrange to refund the cost of your purchased ticket. Any requests made after the 7-day prior window cannot be accommodated. To request a refund, contact [info@rethos.org](mailto:info@rethos.org). If you feel able, you may transfer your registration fee refund to a Rethos donation.

### **Code of Conduct**

By agreeing to participate in this Rethos event, you agree to follow the rules and regulations laid out below.

- Rethos strives to build an accepting, diverse and inclusive community. We do not tolerate any discrimination or harassment.
- We do not accept any verbal or written abuse of our instructors or participants, inappropriate disruption of presentations, or any form of intimidation.
- We reserve the right to remove anyone from the class at any point due to reasons including but not limited to disengagement, refusal to participate in discussions, disrespect to the participants or Rethos staff, and inappropriate behavior in the classroom, chat, or any interactions with staff, volunteers, and instructors.
- We will remove anyone who violates this code, and they will not be welcomed back to Rethos activities.

### **Registration Details and Privacy**

We do not share your registration information for any use other than Rethos Class information. We ask for phone numbers in the case of an emergency or weather cancellation and will only call if absolutely necessary. We will correspond with you in the email you provided upon registration.

Rethos offers many opportunities beyond our educational classes, and we offer the selection to opt in to receive more information from us about upcoming events, tours, and activities.

## **Locations**

### **Class Location Information**

**Virtual:** All virtual class information will be sent to the email address used upon registration. **Sometimes Rethos' automatic response registration information gets caught in a spam filter, so please double check all your inboxes.** If you have registered for a class but have not received information on joining virtually, contact [info@rethos.org](mailto:info@rethos.org).

**In Person:** In person classes are held in a myriad of locations, and we do our best to provide information ahead of time. If the class is taking place in a business or public location, we'll have the address shared in the event registration. If the class is taking place at a private residence or location, we will share that address no later than 48 hours in advance of the event taking place, and will only share that address with people who have already registered for the class. We'll also share any details on parking, what door to use, and other space specifics. **Since Rethos reminders sometimes get caught in spam filters, be sure to double check all your inboxes.**

We do our best to note any accessibility issues with the spaces we are hosting in, but if you need specific accommodations please contact [info@rethos.org](mailto:info@rethos.org) with any needs or questions.

## **Waivers, Tools, and Equipment**

We include a liability waiver in our registration process. It states:

- In consideration of the right to register for and participate in the educational classes on building/home repair and improvement (the "Classes") provided by Rethos: Places Reimagined ("Rethos"), I understand and agree as follows:
- I agree and acknowledge that participation in the Classes involves inherent risk and dangerous activities. I understand that I may have the opportunity to use many different types of hand tools and/or power tools that may cause severe injury and/or death and/or property damage. The risks of participating in the Classes include but are not limited to: trips and falls, bruising, foreign objects in skin or eyes, hearing damage, electric shock, cuts, and other injuries, including disability and the loss of limbs or life.
- I understand and agree that, during the Classes, I am personally responsible for learning how to operate in the workshop space and participate in the Classes properly and safely. I agree that I am satisfied with any safety and other instructions given by Rethos, its instructors, coordinators, and volunteers and understand that refusal to comply with safety guidelines may result in dismissal from the Classes, without a refund.
- I expressly consent to my likeness and voice, in the form of photos and recordings both video and audio, being captured and authorize Rethos to use said material for any purpose, including

all commercial, publicity and fundraising purposes. I waive all claims for remuneration for said use based on invasion of privacy or any other reason.

- I hereby expressly assume all risks and waive and release from liability Rethos and its officers, directors, employees, members, and agents (the “Released Parties”) from all claims, now known or hereinafter known, for any death, injury, loss, damage to property, or any other claim arising out of or in connection with my attendance or participation in the Classes, whether arising out of the negligence of Rethos or any Released Party or otherwise. I covenant not to make or bring any such claim against Rethos or any other Released Party, and forever release and discharge Rethos and all other Released Parties from liability under such claims.
- I expressly understand and agree that to the maximum extent permitted by applicable law, my participation in the classes is at my sole risk, and the classes and all information provided in the classes is provided “As-Is” and without warranty of any kind. Further, to the maximum extent permitted by applicable law and regardless of the nature of the action or theory of liability, in no event will Rethos be liable for any lost profits, lost opportunity, lost savings, loss of goodwill, lost business, loss of anticipated benefits, or any indirect, special, incidental, consequential, punitive, or other damages arising out of or as a result of my participation in the classes, even if Rethos has been advised of the possibility of such damages.
- Pursuant to Minn. Stat. §604.055, nothing in this agreement purports or intends to waive liability for damage, injuries, or death resulting from conduct that constitutes greater than ordinary negligence. If any portion of this agreement is held invalid, I agree that portion is severable, and the remainder of the agreement shall remain in full effect.
- I affirm the above information is correct, true, and current and may be subject to verification. I further state that I have read and fully understand the rules and regulations of Rethos, and I understand that failure to comply with any of these rules may result in revocation of my borrowing privileges or legal action against me. This Agreement constitutes the sole and entire agreement of Rethos and me with respect to the subject matter contained herein and supersedes all prior and contemporaneous understandings, agreements, representations, and warranties, both written and oral, with respect to such subject matter.
- I, the undersigned, intend to be legally bound by this agreement for myself, my heirs, executors, and administrators and understand that I am voluntarily giving up substantial legal rights, including the right to sue Rethos. I attest and verify that I am physically sound and I have voluntarily signed as my own free act. I understand that I cannot modify or cancel this agreement.

### **Class Tools, Equipment, and Materials**

We will share materials virtually with registered attendees. We do not currently have recordings of courses available for attendees following the live version. If the instructor has allowed, we will share pdfs of presentations and any materials provided during the course.

Rethos DIY Education courses that take place in person often require the use of tools. All tools required to learn will be provided for the duration of the class, and any required safety gear will also be provided. If you have any gear you prefer (ex: your own safety glasses or gloves) feel free

to bring those. We ask all people attending a DIY in person courses to wear closed toed shoes and clothing that you can move in safely.

## **Continuing Education**

### **Receiving CE Credit**

Rethos is certified with the state of Minnesota to provide Continuing Education opportunities for Realtors. As such, Rethos manages the details for realtors to attend classes for credit. For virtual classes, we require you to provide information to the class moderator noting your credentials including FULL NAME and MN REALTOR LICENSE NUMBER at the beginning and end of the course, making sure you were in attendance for the entirety of the class. We take care of filing all details with the state to ensure you receive credit for attending.

Because of the accreditation rules specified through the Minnesota Department of Commerce, you must attend for the entirety of the class to receive Continuing Education credits. This is the case for individual class offerings and multi-day events such as Old Home Certified.

### **Old Home Certified**

Old Home Certified is a two-day Realtor designation developed, administered, and owned by Rethos. To RECEIVE certification, real estate agents must complete the entire program. To MAINTAIN certification, real estate agents must take 6 CE credits with Rethos every two years. Event attendance/completion can be checked in individual registrants' Rethos Neon accounts, or by emailing [info@rethos.org](mailto:info@rethos.org).

Old Home Certified Realtors are listed [HERE](#). To get your listing updated, reach out to [info@rethos.org](mailto:info@rethos.org).

## **Food/Drink**

If an in-person class includes food or beverages, we'll make sure to let you know in advance and ask for any dietary requirements you might have. We do not provide food and drink at every training. We encourage participants to bring their own water bottle to all in person trainings.